



TERMS & CONDITIONS

Updated at June 27th, 2026

Bab Expedition & Trekking Company Limited

Certificate of Incorporation: No. 204772835

Tax Identification Number: 204-772-835

Registered address: Tanzania, Region Arusha, District Arumeru, Ward Kikatiti, Postal Code 23315

Terms and Conditions:

When You Book Directly Through Us

Bab Expedition & Trekking Co. is a registered company in Tanzania and holds all necessary licenses and permits to operate its services.

For the purposes of these Terms & Conditions, the terms “client,” “passenger,” “member,” “guest,” “participant,” “traveler,” and “hiker” all refer to you.

Bab Expedition & Trekking Co. operates as a tour operator and not as a travel agency. While we provide and manage our core expedition services, certain aspects of your trip may be delivered by independent third parties. These may include accommodation providers, rental companies, and domestic or international transportation services, including air travel.

We are committed to supporting local communities in Tanzania, and your participation helps contribute to local employment, education, and community development initiatives.

We also ensure that all employees are compensated in accordance with applicable local labor laws and fair wage standards.

Personal Information

In order to properly arrange your trekking services, we require certain personal information, including but not limited to your full name as stated on your passport, age, nationality, passport details, medical information, and dietary requirements.

Some of this information may be used for permit processing, border and park entry requirements, and to ensure the safety and comfort of your trek.

Correspondence

All travel arrangements and official communications should be conducted through the following authorized channels:

Email: babuukiliexpeditions@gmail.com (via our website: <https://babexpeditiontrekking.com>)

Phone / WhatsApp (Tanzania): +255 752 881 300, +255 766 876 790

Online Chat: Available through our official website

For your protection and to ensure accurate handling of your booking, we recommend using only the contact methods listed above for all correspondence.

Reservations and Payments

Bookings begin through email and phone correspondence. Once all trip details have been confirmed, we will issue an invoice. At that time, you will be required to complete a liability waiver and pay a 30% deposit via bank transfer to our company account. Receipt of this deposit confirms your booking.

Full payment is due no later than fourteen (14) days prior to the scheduled start of the trek. All packages must be fully prepaid before departure.

Deposited funds are used to secure accommodations, permits, logistics, and other arrangements in preparation for your expedition. We will accommodate last-minute bookings where possible, subject to availability.

Failure to complete payment by the specified deadlines may result in the cancellation of your booking.

All bank transfer fees and related charges are the responsibility of the client. While payments may be made via credit card, please note that additional processing fees (typically 3–5% or more, plus possible wire charges) may apply. Where possible, we recommend lower-cost payment methods such as ACH transfer, debit card, or electronic bank transfer.

Bab Expedition & Trekking Co. reserves the right to refuse participation in the trek if outstanding payments or applicable fees have not been fully settled prior to departure.

What Is Not Included in Your Tour Price

Unless otherwise specified, tour pricing does not include the following:

International airfare and associated taxes; pre- and post-trek excursions; passport and visa fees; excess baggage charges; travel insurance and health insurance; personal expenses; communication costs; and gratuities.

Accommodation:

Accommodation type and setup are agreed upon with your booking. Our hotel accommodations are described in the travel packages on our website. We will notify you if there are changes to your accommodations. If you desire to stay in a hotel room alone, please be sure to inform at the time of booking. There are extra charges for single rooms.

Tent Accommodation on the Mountain:

Tent accommodations are provided on a shared basis to help keep expedition costs affordable and reduce the amount of equipment carried during the climb. If you are traveling solo, you will be paired with another trekker of the same sex.

If you prefer a private tent, please let our team know when making your booking. An additional charge will apply for single tent accommodation.

Please note that private tents are **not permitted** on the **Marangu Route** on **Mount Kilimanjaro** or on **Mount Meru**, in accordance with park regulations.

Travel Insurance:

Comprehensive travel insurance is mandatory for all participants. If you do not have appropriate travel insurance that meets the requirements outlined below, we reserve the right to deny your participation in the trip without a refund.

Travel insurance is **not** included in our trekking packages and must be arranged independently before your trip.

Your policy must provide adequate coverage for:

- Emergency medical expenses resulting from illness or injury
- High-altitude trekking up to **6,000 meters (19,341 feet)**
- Emergency helicopter evacuation
- Repatriation
- Trip cancellation and curtailment
- Any other activities and risks associated with your itinerary

It is your responsibility to ensure that your insurance policy provides sufficient coverage for all relevant risks. You must also inform your insurance provider of your travel plans, including the nature of the activities and the altitude involved.

In the event of an incident requiring an insurance claim, you are solely responsible for notifying your insurance provider and complying with all claim procedures. While we will provide reasonable assistance where possible, we are not responsible for the outcome of any insurance claim or reimbursement process.

Vaccinations and Immunizations

We provide general, non-medical information regarding vaccinations and immunizations that may be required or recommended for travel to the United Republic of Tanzania.

This information is provided for general guidance only and should not be considered medical advice. It is your responsibility to consult a licensed physician or qualified travel health professional before your trip to obtain personalized medical advice and ensure you meet all recommended or required vaccination requirements.

Guide Authority:

The chief guide makes the final decision on all expedition arrangements, team management, itinerary, objectives, and any other expedition-related matters while on the mountain.

If your physical condition or actions may be reasonably harmful or dangerous to yourself or other trekkers, the chief guide may decide that you should descend the mountain with the assistance of some porters.

Acknowledgement of Risks and Assumption of Responsibility

Your adventure with Bab Expedition & Trekking Co. may take you to remote or rural areas where medical facilities, emergency services, and other infrastructure may be limited or unavailable and may not meet the standards available in your home country.

Trekking and adventure travel involve inherent risks, including but not limited to high altitude, challenging terrain, unpredictable weather, wildlife encounters, and other natural hazards. By participating in the expedition, you acknowledge that you have carefully considered these risks, understand the nature of the activities involved, and voluntarily assume responsibility for the risks associated with your participation.

To the fullest extent permitted by applicable law, Bab Expedition & Trekking Co., its directors, employees, guides, agents, and contractors shall not be liable for any loss, damage, injury, illness, delay, or death arising from the inherent risks of adventure travel or from circumstances beyond our reasonable control. By participating in the expedition, you agree to release and hold harmless Bab Expedition & Trekking Co. from any claims arising from such risks, except where

caused by our gross negligence, willful misconduct, or where liability cannot be excluded under applicable law.

Damage to Property

You are responsible for any loss of or willful or negligent damage to property belonging to Bab Expedition & Trekking Co. or our accommodation and service providers, including but not limited to tents, vehicles, rented expedition equipment, hotel furniture, fixtures, and appliances.

If you cause such loss or damage, you agree to reimburse the reasonable cost of repair or replacement. Wherever practicable, payment must be settled in Tanzania before your departure. If this is not possible, Bab Expedition & Trekking Co. reserves the right to recover the outstanding amount through other lawful means.

Personal Travel Expenses

You are responsible for ensuring that you have sufficient funds to cover your personal and incidental travel expenses during your trip. These may include, but are not limited to, gratuities, meals and beverages not included in your itinerary, souvenirs, personal purchases, alcoholic beverages, and other discretionary expenses.

Bab Expedition & Trekking Co. is not responsible for any costs arising from your inability to pay for such personal expenses during your trip.

Equipment and Gear for Kilimanjaro Climbs

While our Kilimanjaro trekking packages include all required group camping equipment, they do not include your personal clothing or trekking gear. You are responsible for bringing all required personal equipment for your climb. A recommended packing list is available on our website, and our travel consultants are available to advise you on the equipment you will need.

If you do not have the necessary personal gear, you may rent suitable equipment from Bab Expedition & Trekking Co., subject to availability. Rental equipment is provided at an additional cost and is not included in the tour price.

Before the start of your trek, our team may inspect your personal equipment to ensure it is appropriate for the conditions and meets the minimum safety requirements for the expedition. If your equipment is deemed inadequate, you may be required to rent or replace the necessary items before the trek begins.

Luggage and Valuables

If your checked luggage is delayed or lost during your journey to Tanzania, Bab Expedition & Trekking Co. can assist you in renting the essential equipment and clothing required for your trek, subject to availability. Rental charges are the responsibility of the participant and are not included in the tour price.

Bab Expedition & Trekking Co. is not responsible for communicating with airlines regarding delayed or lost baggage or for arranging or covering the cost of baggage delivery after it arrives. If your luggage arrives after your arrival in Tanzania, you will be responsible for any fees associated with transporting it from Kilimanjaro International Airport (JRO) to your hotel or other agreed location.

You are solely responsible for the safekeeping of your luggage and personal belongings throughout your trip, including money, passports, travel documents, electronics, cameras, jewelry, and other valuables. Bab Expedition & Trekking Co. shall not be liable for the loss, theft, damage, or delay of any personal belongings, except where such liability cannot be excluded under applicable law.

Photos and Marketing

You acknowledge that our staff, guides, and other participants may take photographs, videos, and other media during the expedition, which may include your image or likeness.

By participating in our tours, you grant Bab Expedition & Trekking Co. permission to use such media for promotional, marketing, and advertising purposes across print and digital platforms, without compensation or royalty.

If you do not wish to be photographed or recorded, you must inform our staff prior to or during the expedition so that reasonable efforts can be made to exclude you from such media. However, we cannot guarantee complete exclusion in group or public settings.

Guest Representation and Consent:

The person booking with Bab Expeditions & Trekking Co., warrants that he or she has authority to enter into a contract on behalf of all other persons included in the booking. The payment for this reservation for a tour gives consent by all guests covered by that payment to the Terms and Conditions contained here whether the guest has signed the contract or not.

Cancellations and Refunds:

All cancellations must be in writing!

Fully refundable if the cancellation is 14 days prior to your departure trek. And, in writing.

Bab Expedition & Trekking Co. will retain the full 30% deposit of the trip if cancellation is not 14 days prior to your trip.

You may be responsible for any fees imposed by hotels or airlines, due to the cancellation of your original date.

The client is solely responsible for airlines when their trek or trip is cancelled.

The client is solely responsible for any additional fees incurred by lodging reserved and cancelled.

Trip cancellation insurance for airlines is strongly recommended. You are completely liable for this insurance.

Tanzanian domestic airlines and transportation may not reschedule flights. Lodging may incur fees for changes to dates. You will be required to cover any additional costs and penalties.

Cancellation by Us:

This will be unlikely, but if we cancel your trek for any reason, we will refund you 100% for any payments already made.

Age Requirements:

Currently, we do not have any age restrictions. However, we reserve the right to refuse anyone based on ages below 12 and above 70. This is due solely for client safety regardless of experience and fitness.

Changes by Client:

Any changes the client makes to your itinerary can be made if it does not result in extra cost for us. The client must cover all extra costs. If you cancel your trek after it starts voluntarily or involuntarily, you are liable for all costs caused by this decision. This includes transportation and lodging expenses. If you miss your trek or meals or any other service by your own account, there will be no refunds.

Tanzanian domestic airlines and transportation may not reschedule flights. Lodging may incur fees for changes to dates. You will be required to cover any additional costs and penalties.

Changes by Bab Expedition & Trekking Co.:

Situations may arise out of our control (Weather, route inaccessibility, transportation changes, or security), causing us to change the itinerary. We will inform you of them, but we reserve the right to modify the itinerary of any trek. This is purely for safety purposes.

Tour costs are subject to change if there are any increases in national park fees, lodging rates, government fees and taxes, airport taxes, and circumstances beyond our control.

Changes from Third Parties and Force Majeure

Bab Expedition & Trekking Co. shall not be liable for any delay, disruption, loss, injury, damage, or additional expense arising from circumstances beyond our reasonable control. This includes, but is not limited to, decisions or actions of third parties, transportation or flight delays or cancellations, and other external operational disruptions.

We shall also not be held responsible for any failure or delay in performance resulting from force majeure events. Force majeure includes, but is not limited to, natural disasters, extreme weather conditions, fire, war, military operations, civil unrest, strikes or labor disputes, government actions or restrictions, political instability, insurrections, technical or mechanical failures, and any other events or circumstances that are unforeseeable and beyond our reasonable control.

In such cases, Bab Expedition & Trekking Co. shall not be liable for any resulting costs, losses, or damages incurred by participants.

Baggage:

Luggage and personal items are at the risk of the owner throughout the trek. Porters may not carry beyond 44 lbs or 20 kg., according to the Kilimanjaro National Park Authority (KINAPA). Bab Expeditions & Trekking Co. limits the client duffel bags to no more than 33 lbs or 15 kg. This is to allow space for our porters to carry their own personal gear. This is ethical, and for the care and concern of those meeting the needs of clients.

Claims and Refunds:

Refunds are not made for any missed treks. There are no refunds for any trek that is in progress. There are no refunds for your trek if not completed.

In addition to, and without limiting, any other disclaimers or limitations of liability, Bab Expedition & Trekking Co. shall not be liable for any injury, illness, death, delay, loss, damage to personal property, inconvenience, or other loss arising out of or in connection with the provision of any goods or services, including, but not limited to, losses resulting from acts of God or natural disasters, disease or illness, war, civil unrest, insurrection, riots, animal encounters, strikes or other labor disputes, criminal or terrorist acts, overbooking or downgrading of accommodations, foodborne illness, or the mechanical failure, delay, cancellation, or untimely arrival or departure of aircraft or any other means of transportation.

Travel Documents, visa, and entry to Tanzania

Your passport must be valid for at least six (6) months beyond your date of entry into Tanzania and must contain at least two (2) blank pages for visa and immigration stamps.

All travelers are responsible for obtaining the required visa and meeting all entry requirements for Tanzania. We recommend applying for your visa through the official online portal of the Tanzanian Immigration Department, as it is generally the fastest and most convenient option. You are solely responsible for all visa fees and any other costs associated with entry into Tanzania.

Because Bab Expedition & Trekking Co. pays national park fees, accommodation deposits, and other tour-related expenses before your arrival, it is not possible to reschedule or modify your tour if you are unable to travel due to passport, visa, or other entry-related issues.

Governing Law

These terms and conditions shall be governed by and construed in accordance with the laws of the United Republic of Tanzania. Any disputes arising in connection with these terms or your participation in our services shall be subject to the exclusive jurisdiction of the courts of Tanzania.

Bab Expedition & Trekking Co. is registered in Tanzania.

By accessing and placing an order with Bab Expedition & Trekking Co., you confirm that you are in agreement with and bound by the terms of service contained in the Terms & Conditions outlined below. These terms apply to the entire website and any email or other type of communication between you and Bab Expedition & Trekking Co.

Under no circumstances shall Bab Expedition & Trekking Co. team be liable for any direct, indirect, special, incidental or consequential damages, including, but not limited to, loss of data or profit, arising out of the use, or the inability to use, the materials on this site, even if Bab Expedition & Trekking Co. team or an authorized representative has been advised of the possibility of such damages. If your use of materials from this site results in the need for servicing, repair or correction of equipment or data, you assume any costs thereof.

Bab Expedition & Trekking Co. will not be responsible for any outcome that may occur during the course of usage of our resources. We reserve the rights to change prices and revise the resources usage policy in any moment. This Privacy Policy was created with Termify.io

License

Bab Expedition & Trekking Co. grants you a limited, revocable, non-exclusive, and non-transferable license to access and use the website in accordance with these Terms & Conditions.

These Terms & Conditions form a binding agreement between you and Bab Expedition & Trekking Co. (referred to as “Bab Expedition & Trekking Co.”, “we”, “us”, or “our”), the provider of the website and related services (collectively, the “Service”).

By using the Service, you agree to be bound by these Terms & Conditions. If you do not agree, you must not use the Service.

For the purposes of these Terms, “you” refers to both you as an individual and any organization you represent. If you violate these Terms & Conditions, we may suspend or terminate your access to the Service at any time, without prior notice.

Definitions and Key Terms

To ensure clarity throughout these Terms & Conditions, the following terms are defined as follows:

- **Cookie:** A small text file generated by a website and stored by your web browser. Cookies are used to identify your browser, improve site functionality, and store information such as language preferences or login details.
- **Company:** Refers to Bab Expedition & Trekking Company Limited, located in Arusha, Tanzania, which is responsible for your information under these Terms & Conditions.
- **Country:** Refers to the location of Bab Expedition & Trekking Co. and its owners or founders, which is Tanzania.
- **Device:** Any internet-connected device used to access the website or services, including but not limited to smartphones, tablets, and computers.
- **Service:** Refers to the services provided by Bab Expedition & Trekking Co., as described in the relevant terms or on the website.
- **Third-party Service:** Refers to advertisers, sponsors, marketing partners, and other third parties that provide content, products, or services that may be of interest to you.
- **Website:** Refers to Bab Expedition & Trekking Co.’s website, accessible at <https://babexpeditiontrekking.com>
- **You:** Any individual or entity that accesses, registers with, or uses the Services

This Terms & Conditions were created with [Termify](#).

Restrictions

You agree not to, and you will not permit others to:

- License, sell, rent, lease, assign, distribute, transmit, host, outsource, disclose or otherwise commercially exploit the website or make the platform available to any third party.
- Modify, make derivative works of, disassemble, decrypt, reverse compile or reverse engineer any part of the website.
- Remove, alter or obscure any proprietary notice (including any notice of copyright or trademark) of Bab Expedition & Trekking Co. or its affiliates, partners, suppliers or the licensors of the website.

Your Suggestions

Any feedback, comments, ideas, improvements, or suggestions (collectively, “Suggestions”) that you provide to Bab Expedition & Trekking Co. in relation to our website, services, or operations shall become the sole and exclusive property of Bab Expedition & Trekking Co.

By submitting Suggestions, you assign to Bab Expedition & Trekking Co. all rights, title, and interest in and to such content. We may use, reproduce, modify, adapt, publish, translate, or distribute the Suggestions for any purpose and in any form, without restriction and without any obligation to provide attribution, compensation, or notice to you.

Your Consent

We've updated our Terms & Conditions to provide you with complete transparency into what is being set when you visit our site and how it's being used. By using our website, registering an account, or making a purchase, you hereby consent to our Terms & Conditions.

Updates to Our Website

Bab Expedition & Trekking Co. may, from time to time, provide updates to the website, including enhancements, upgrades, patches, bug fixes, and other modifications (collectively, “Updates”) to improve functionality, performance, or security.

Updates may modify, replace, or remove certain features or functionalities of the website. You acknowledge and agree that Bab Expedition & Trekking Co. is under no obligation to provide any Updates or to continue supporting any specific feature or functionality at any time.

All Updates shall be deemed an integral part of the website and shall be subject to these Terms and Conditions.

Third-Party Services

Bab Expedition & Trekking Co. may display, include, or make available third-party content, including data, information, applications, products, and services, or provide links to third-party websites or services (collectively, “Third-Party Services”).

You acknowledge and agree that Bab Expedition & Trekking Co. is not responsible or liable for any Third-Party Services, including their accuracy, completeness, timeliness, validity, copyright compliance, legality, quality, or any other aspect thereof. We do not assume any responsibility or liability to you or any third party for any Third-Party Services.

Bab Expedition & Trekking Co. acts as a tour operator and not as a travel agency. While we provide and coordinate our own expedition services, certain components of your trip may be delivered by independent third-party providers. These may include, but are not limited to, accommodation providers, rental companies, and domestic or international transportation services, including air travel.

Any Third-Party Services and related links are provided solely for your convenience. Your access to and use of such services is at your own risk and subject to the terms and conditions of the respective third party.

Term and Termination

This Agreement remains in effect until terminated by either you or Bab Expedition & Trekking Co.

Bab Expedition & Trekking Co. reserves the right, in its sole discretion, to suspend or terminate this Agreement at any time, with or without notice, and for any reason.

This Agreement will terminate automatically and without prior notice if you fail to comply with any provision of these Terms and Conditions. You may also terminate this Agreement at any time by discontinuing use of the website and deleting all copies in your possession or control.

Upon termination, you must immediately cease all use of the website and delete any copies of it from your devices.

Termination of this Agreement shall not limit any rights or remedies available to Bab Expedition & Trekking Co. at law or in equity, including those arising from any breach occurring prior to termination.

Copyright Infringement Notice

If you are a copyright owner or an authorized agent of a copyright owner and believe that any material on our website infringes your copyright, please contact us and provide the following information:

- (a) A physical or electronic signature of the copyright owner or a person authorized to act on their behalf;
- (b) Identification of the copyrighted work claimed to have been infringed, or, if multiple works are covered, a representative list of such works;
- (c) Identification of the material that is claimed to be infringing and information reasonably sufficient to locate it on the website;
- (d) Your contact information, including your address, telephone number, and email address;
- (e) A statement that you have a good faith belief that the use of the material is not authorized by the copyright owner, its agent, or the law; and
- (f) A statement that the information provided in the notice is accurate and, under penalty of perjury, that you are authorized to act on behalf of the copyright owner.

Indemnification

You agree to indemnify, defend, and hold harmless Bab Expedition & Trekking Co., including its parents, subsidiaries, affiliates, officers, employees, agents, partners, and licensors (if any), from and against any and all claims, liabilities, damages, losses, costs, or expenses, including reasonable legal fees, arising out of or related to:

- (a) your use of the website;
- (b) your violation of these Terms and Conditions or any applicable law or regulation; or
- (c) your infringement or violation of any rights of a third party.

No Warranties

The website is provided on an “AS IS” and “AS AVAILABLE” basis, with all faults and defects, without warranties of any kind.

To the maximum extent permitted by applicable law, Bab Expedition & Trekking Co., on its own behalf and on behalf of its affiliates, licensors, and service providers, expressly disclaims all warranties, whether express, implied, statutory, or otherwise, with respect to the website. This includes, without limitation, implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement, as well as any warranties arising from course of dealing, course of performance, usage, or trade practice.

Without limitation to the foregoing, Bab Expedition & Trekking Co. makes no representation or warranty that:

- the website will meet your requirements or achieve any intended results;
- the website will be compatible or operate with other software, systems, websites, or services;
- the website will operate without interruption, delay, or error;
- any errors or defects will be corrected; or
- the website will meet any performance or reliability standards.

Neither Bab Expedition & Trekking Co. nor any of its service providers makes any representation or warranty, express or implied, regarding:

- (i) the operation or availability of the website, or the information, content, materials, or products included;
- (ii) the uninterrupted or error-free use of the website;
- (iii) the accuracy, reliability, or currency of any information or content provided; or
- (iv) that the website, its servers, or any communications sent from or on behalf of Bab Expedition & Trekking Co. are free of viruses, malware, or other harmful components.

Some jurisdictions do not allow the exclusion of certain warranties or limitations on statutory consumer rights. Accordingly, some or all of the above exclusions may not apply to you.

Limitation of Liability

To the maximum extent permitted by applicable law, the total liability of Bab Expedition & Trekking Co. and its suppliers for any claim arising out of or related to these Terms & Conditions or your use of the website shall be limited to the amount you have actually paid, if any, for access to the website.

In no event shall Bab Expedition & Trekking Co. or its suppliers be liable for any indirect, incidental, special, consequential, or punitive damages. This includes, without limitation, damages for loss of profits, revenue, data, business interruption, personal injury, or loss of privacy, whether arising from your use of, or inability to use, the website, or any third-party software or hardware used in connection with the website, even if we have been advised of the possibility of such damages.

Some jurisdictions do not allow the exclusion or limitation of certain types of damages, so some of the above limitations may not apply to you.

Severability and Entire Agreement

If any provision of this Agreement is held to be invalid or unenforceable, such provision shall be modified and interpreted to accomplish its intended purpose to the fullest extent permitted by applicable law. The remaining provisions shall remain in full force and effect.

This Agreement, together with the Privacy Policy and any other legal notices published by Bab Expedition & Trekking Co. in connection with the Services, constitutes the entire agreement between you and Bab Expedition & Trekking Co. regarding the Services and supersedes all prior or contemporaneous understandings or agreements, whether written or oral.

No waiver of any provision of this Agreement shall be deemed a further or continuing waiver of such provision or any other provision. The failure of Bab Expedition & Trekking Co. to enforce any right or provision under this Agreement shall not constitute a waiver of such right or provision.

You and Bab Expedition & Trekking Co. agree that any cause of action arising out of or related to the Services must be commenced within one (1) year after the cause of action accrues. Otherwise, such cause of action is permanently barred.

Waiver

Bab Expedition & Trekking Company Limited requires all clients to sign a liability waiver prior to the commencement of the trek.

You acknowledge and accept the inherent risks associated with high-altitude trekking, including but not limited to Acute Mountain Sickness (AMS), High Altitude Pulmonary Edema (HAPE), High Altitude Cerebral Edema (HACE), extreme cold, hypothermia, unpredictable weather conditions, and challenging terrain.

Bab Expedition & Trekking Company Limited shall not be held liable for any injuries, illnesses, or incidents arising from such inherent risks.

In the event of a medical emergency, our guides are authorized to request or arrange a medical evaluation or evacuation, including but not limited to helicopter evacuation services such as Kilimanjaro Search and Rescue. Any costs associated with medical treatment, evacuation, or related services are the sole responsibility of the client.

All clients are required to obtain comprehensive travel insurance that explicitly covers high-altitude trekking up to 6,000 meters (19,341 feet). Failure to provide valid proof of such insurance may result in cancellation of the trek without refund.

Bab Expedition & Trekking Company Limited shall not be liable for any loss, damage, theft, or delay of luggage or personal belongings. All baggage is transported by porters over challenging

terrain, and clients acknowledge the associated risks to personal equipment, electronics, and other valuables.

No failure or delay by either party in exercising any right under this Agreement shall constitute a waiver of that right. Any waiver of a breach shall not constitute a waiver of any subsequent breach. No single or partial exercise of any right shall preclude further exercise of that or any other right.

In the event of any conflict between this Agreement and any other terms, including booking or payment terms, this Agreement shall prevail.

Amendments to this Agreement

Bab Expedition & Trekking Co. reserves the right, at its sole discretion, to modify, update, or replace this Agreement at any time.

Where a revision is material, we will provide at least thirty (30) days' notice prior to the revised terms taking effect. What constitutes a material change shall be determined at our sole discretion.

By continuing to access or use the website after any revisions become effective, you agree to be bound by the updated Terms and Conditions. If you do not agree to the revised terms, you must discontinue use of the website and related services.

Entire Agreement

The Agreement constitutes the entire agreement between you and Bab Expedition & Trekking Co. regarding your use of the website and supersedes all prior and contemporaneous written or oral agreements between you and Bab Expedition & Trekking Co.

You may be subject to additional terms and conditions that apply when you use or purchase other Bab Expedition & Trekking Co. 's services, which Bab Expedition & Trekking Co. will provide to you at the time of such use or purchase.

Updates to These Terms

We may update or modify our Services and policies from time to time, and we may need to revise these Terms to accurately reflect such changes.

Unless otherwise required by law, we will provide notice of any material changes (for example, through the website or other communication channels) before the updated Terms take effect, giving you an opportunity to review them in advance.

By continuing to access or use the Services after the revised Terms become effective, you agree to be bound by the updated Terms. If you do not agree to the revised Terms, you must discontinue use of the Services.

Intellectual Property

The website and its entire contents, features, and functionality—including but not limited to all information, software, text, displays, images, video, audio, and the design, selection, and arrangement thereof—are owned by Bab Expedition & Trekking Co., its licensors, or other content providers, and are protected by Tanzanian and international copyright, trademark, patent, trade secret, and other intellectual property laws.

No part of the website or its contents may be copied, modified, reproduced, republished, downloaded, transmitted, or distributed in any form or by any means without the prior written consent of Bab Expedition & Trekking Co., except as expressly permitted under these Terms & Conditions.

Any unauthorized use of the website or its content is strictly prohibited.

Notice of Dispute

In the event of any dispute, either you or Bab Expedition & Trekking Co. must provide the other party with a “Notice of Dispute,” which is a written statement including the name, address, and contact information of the party submitting it, a description of the facts giving rise to the dispute, and the relief requested.

You may send any Notice of Dispute to Bab Expedition & Trekking Co. via email at: babuukiliexpeditions@gmail.com. Bab Expedition & Trekking Co. will send any Notice of Dispute to you by email or postal mail using the contact information we have on file.

Following receipt of a Notice of Dispute, both parties agree to attempt to resolve the matter through good-faith informal negotiation for a period of sixty (60) days. If the dispute is not resolved within that period, either party may commence binding arbitration in accordance with these Terms & Conditions.

Agreement to Arbitrate

This section applies to any dispute arising out of or relating to the Services or these Terms & Conditions, except that it does not include disputes relating to claims for injunctive or equitable relief concerning the enforcement or validity of either party's intellectual property rights.

The term "arbitration" shall include any dispute, action, or controversy between you and Bab Expedition & Trekking Co. arising out of or relating to the Services or this Agreement, whether based in contract, warranty, tort, statute, regulation, ordinance, or any other legal or equitable theory, and shall be interpreted as broadly as permitted by applicable law.

Binding Arbitration

If you and Bab Expedition & Trekking Co. are unable to resolve any dispute through informal negotiation, any remaining dispute shall be resolved exclusively through binding arbitration as set forth in this section.

By agreeing to these Terms & Conditions, you waive your right to bring a claim in court or to participate in a class action lawsuit or class-wide arbitration. All disputes shall be finally resolved by binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association.

Either party may seek interim or preliminary injunctive relief from a court of competent jurisdiction as necessary to protect its rights or property pending the completion of arbitration.

The prevailing party in any arbitration shall be entitled to recover reasonable legal, accounting, and other costs and expenses from the non-prevailing party, to the extent permitted by applicable law.

Submissions and Privacy

If you submit or post any ideas, suggestions, designs, photographs, information, data, advertisements, or other materials, including ideas for new or improved products, services, features, technologies, or promotions, you agree that such submissions shall be treated as non-confidential and non-proprietary.

By making such submissions, you grant Bab Expedition & Trekking Co. full ownership of all rights, title, and interest in and to the submitted materials, and such submissions shall become the sole property of Bab Expedition & Trekking Co. without any obligation of compensation or credit to you.

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In the event that any product or service is listed at an incorrect price or with incorrect information due to a typographical error, Bab Expedition & Trekking Co. reserves the right to refuse or cancel any orders placed at the incorrect price or based on incorrect information.

Bab Expedition & Trekking Co. reserves this right whether or not the order has been confirmed and/or payment has been processed. If your payment has already been charged and your order is subsequently canceled, a refund will be issued to your original payment method in the amount of the charge.

Miscellaneous

If any provision or portion of these Terms & Conditions is found by a court of competent jurisdiction to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

No waiver of any provision of these Terms & Conditions shall be effective unless made in writing and signed by an authorized representative of Bab Expedition & Trekking Co.

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Contact Us

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